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GENERAL ADMINISTRATION & PUBLIC GRIEVANCE DEPARTMENT

RESOLUTION

The 6th April, 2021

Sub.: Expeditious disposal of pending undisputed Pension cases through PSAs and holding Pension Adalats.

It has come to the notice of Government that pension & related benefits of many retired Government servants are remaining pending at various levels for sanction & recommendation to the Principal Accountant General, Odisha. This has inconvenience to the concerned employees besides leading to increase in grievance petitions and litigation in various fora.

At present, Pension and related benefits of the retiring Government servants are being presented and sanctioned through online system (IFMS) and accordingly, the PSAs and superannuated employees are being sensitised to process pension applications in due time.

However, many cases are found to have remained pending for minor compliances, while physical pension paper system was in vogue. Besides, it is a settled principle that sanction of pension & related benefits are held up if Major Penalty Disciplinary Proceedings, Vigilance/Criminal cases are pending against the retiring persons. Therefore, cases where there is no such impediment should not be kept pending for sanction of retirement benefits.

It has been decided by Government to finalise all undisputed pending pension cases within a stipulated time. The process to be followed for the purpose, is indicated below:—

1. Online petitions in HRMS shall be invited, through newspaper advertisement, from those having pension-related grievances during the period 8th to 30th April, 2021,. Such petitions will be received and downloaded by the concerned Departments & PSAs. Further details on how to access these online petitions has been placed on

HRMS portal through a user manual. For assistance, help desk shall function by CMGI at 0674-2570150 /2572410, on all working days from 10AM to 5PM.

2. Upon receipt, the concerned Departments will undertake a special drive to dispose such cases by 30th June,2021.
3. Unresolved cases where there is no impediment such as Vigilance / Criminal / Disciplinary proceedings, will then be taken up by Pension Adalats to be conducted at a later stage, under the chairmanship of CS/ ACS rank officers.

ORDER

Ordered that Resolution be published in Extraordinary issue of *Odisha Gazette* for general information of public. Ordered further that copies of the Resolution shall be forwarded to all Departments of Government/ Board of Revenue, Odisha / all Heads of Departments/ all Collectors to ensure the time bound action.

By Order of the Governor
SANJEEV CHOPRA
Additional Chief Secretary to Government